

## State Manager Update

It was a wonderful turnout to our Brisbane Graduation on 14th July. I thank Deputy Chief Magistrate Hine and Julie Steel, Executive Director Supreme, District and Land Courts (and Court Network Board member) for their assistance. This event congratulated 40 trainees who graduated to Networkers after completing their training and probationary period requirements. The event also recognised the 25 Networkers who have been with Court Network for 12 months and an additional 8 Networkers who received their 2 years service badge. A truly remarkable contribution. It is also exciting to think next year we will be adding recognition of 5 years of service to that list.

I wish to thank those stakeholders who attended the event and also to those who contributed to the Brisbane training but were unable to attend.

This month we will be advertising for a Program Manager (Brisbane) to replace Tui Anderson. Tui has gone on to prepare for her trek to Nepal and conduct further studies. We wish her all the best in her future endeavours.

Statistical information has now been collated and we are thrilled to note that the Court Network service in Queensland was able to assist over 40,000 court users this past financial year.

I look forward to attending the next graduation ceremony which will be held in Cairns on August 31 which recognises the completion of training and probation of 9 graduands. Court Network currently has 131 volunteers providing assistance in Brisbane, Cairns and Townsville.

During July Court Network Volunteers assisted the Commonwealth Law Courts with their client survey. Both Court Network and the Courts were thrilled to achieve the completed survey goal results.

I was also pleased to attend the sesquicentenary in August recognising an amazing milestone for the Supreme Court of Queensland.

I have just returned from a brief but treasured holiday with my family up the coast and was grateful that the weather smiled upon us the entire trip. Feeling invigorated I am now back into the swing of things.

I look forward to working alongside you over the coming months.

**Nicole Little**  
Qld State Manager



SUPREME COURT  
OF QUEENSLAND

CEREMONIAL SITTING TO MARK THE

*Sesquicentenary*

OF THE SUPREME COURT OF QUEENSLAND

5<sup>th</sup> AUGUST 2011  
BANCO COURT

## New QPILCH Service

From 4 July 2011, a new self representation service commenced at the Federal Court and Federal Magistrates Court.

The service will operate two days a week (Monday and Wednesday) for a 12-month pilot period, and will be conducted by the Queensland Public Interest Law Clearing House Inc (QPILCH).

QPILCH is an independent community legal centre established by the legal profession to organise and systematise pro bono referrals in civil law. QPILCH refers civil cases to member law firms and barristers, in circumstances where the applicant cannot afford a lawyer or obtain legal aid, and the applicant's case has legal merit. QPILCH also provides direct assistance to vulnerable people. These direct assistance services include the Homeless Persons' Legal Clinic, the Refugee Civil Law Clinic, and self representation services in the civil trial divisions of the Supreme and District Courts, the Queensland Court of Appeal and the Queensland Civil and Administrative Tribunal (QCAT). The self representation services provide applicants with free one hour appointments as needed throughout the proceedings with lawyers (often volunteer lawyers from law firms), during which appointments the applicants receive legal advice and assistance which helps the applicants represent themselves in their court proceeding more effectively.

The self representation service at the Federal Court can assist eligible self represented parties with the conduct of their court proceeding in:

- ◆ Bankruptcy and anti-discrimination proceedings in the Federal Magistrates Court;
- ◆ The Federal Court of Australia in the following areas:
  - ◆ Administrative Decisions (Judicial Review) Act 1997;
  - ◆ Age Discrimination Act 2004, Disability Discrimination Act 1992, Racial Discrimination Act 1975, Sex Discrimination Act 1984;
  - ◆ Privacy Act 1988;
  - ◆ Competition and Consumer Act 2010;
  - ◆ Bankruptcy Act 1966;
  - ◆ Appeals to the Federal Court from the Federal Magistrates Court and federal tribunals such as the AAT in appropriate cases; and
  - ◆ Appeals to the Full Court of the Federal Court in appropriate cases.

To obtain assistance, an application form (available at QPILCH's website) needs to be completed and sent to QPILCH with copies of any relevant documentation. The application is assessed, and if the applicant is unable to afford legal representation and the applicant's matter has legal merit, an appointment will be scheduled with a solicitor.

The Service helps to fill a substantial gap in the provision of legal services to the most disadvantaged members of the Queensland community in the places where it is hardest to obtain full representation on a pro bono basis – the courts and tribunals.

If you would like more information about the Service, please visit

W: [www.qpilch.org.au](http://www.qpilch.org.au)

T: (07) 3846 6317

Written by: Rory Salisbury

Solicitor and Coordinator

QPILCH Self Representation Service (Federal Court)

## Family Expo

The Family Law Pathways Network (FLPN), an initiative of the Attorney General's department, facilitates professionals in the family law system to establish and maintain professional relationships; to raise knowledge of the role and expertise of all professionals in the family law system; and to provide training in a multi-disciplinary way to network members. The Greater Brisbane FLPN encourages this professional integration and collaboration via regular seminars, forums, networking meetings, newsletters etcetera. The largest recent event on the FLPN calendar, however, was the 2011 Pathways Information Expo held at New Farm on the 6th July.

The Pathways Information Expo brought approximately 250 professionals, legal and social sciences, working within the Family Law industry together to undertake facilitated professional development within an expo style format. The attendees were assigned into multi-disciplinary groups to work collaboratively on a case scenario involving a family experiencing post-separation crises. The work groups then attended exhibits from 27 peak industry support services and programs (e.g., Legal Aid, Child Support Agency, Court Network, Aboriginal & Torres Strait Islander Legal Services, Relationships Australia and DV Connect) and provided with information regarding their service delivery, referral processes, waiting lists etc in addition to particular support they may offer to the family of the case scenario.

*continue page 3...*

## Networker Recognition

We would like to acknowledge and thank the following Networkers who have given their continued support and commitment to Court Network and to court users.

### *Graduates*

The Pathways Information Expo is primarily an opportunity for organisations to disseminate accurate and appropriate information on service delivery and referral processes to industry professionals. Additionally, it also provides members with professional development and training and, importantly, the opportunity to connect and build relationships with other professionals working with the Family Law industry.

Membership of the Family Law Pathways Network is free and entitles members to attend the multitude of events hosted by FLPN without charge.

If you have any enquiries like more information regarding the Family Law Pathways Network:

E: [pathwaysprogram@relateqld.com.au](mailto:pathwaysprogram@relateqld.com.au)  
T: 0428 755 925

Written by: Maria Buglar  
Family Law Pathways Network

The following Trainees have graduated to Networkers in 2011.

- |               |               |             |
|---------------|---------------|-------------|
| ◆ Alison      | ◆ Jessica     | ◆ Rebecca   |
| ◆ Ami-Louise  | ◆ Jo          | ◆ Robyn     |
| ◆ Ben         | ◆ Lyn         | ◆ Rosemarie |
| ◆ Bridget     | ◆ Maggie      | ◆ Ruby      |
| ◆ Carol       | ◆ Margaret Ha | ◆ Sharon    |
| ◆ Christopher | ◆ Margaret Ho | ◆ Shauna    |
| ◆ Clover      | ◆ Margaret V  | ◆ Sheila B  |
| ◆ Cynthia     | ◆ Maria       | ◆ Sheila G  |
| ◆ David       | ◆ Mary-Ann    | ◆ Shruti    |
| ◆ Diane       | ◆ Michele     | ◆ Sonia     |
| ◆ Farzana     | ◆ Melissa     | ◆ Sue       |
| ◆ Ganya       | ◆ Michael     | ◆ Tofi      |
| ◆ Guadalupe   | ◆ Patricia    |             |
| ◆ Janaye      | ◆ Paul        |             |

### *12 months Appreciation*

The following Networkers have been volunteering with Court Network for 12 months since they graduated in 2010 (at July 2011).

- |             |                |           |           |
|-------------|----------------|-----------|-----------|
| ◆ Barbara E | ◆ Elizabeth Mc | ◆ Kien    | ◆ Rose    |
| ◆ Bill      | ◆ Frank        | ◆ Mary    | ◆ Susan B |
| ◆ Birgit    | ◆ Graham       | ◆ Nada    | ◆ Suzi    |
| ◆ Catherine | ◆ Janice       | ◆ Peggy   | ◆ Vicki   |
| ◆ Claudia   | ◆ Jenny        | ◆ Peta    |           |
| ◆ Cynthia   | ◆ Jessie       | ◆ Phionah |           |
| ◆ Di        | ◆ Kate         | ◆ Rodney  |           |

### *2 years Appreciation*

The following Networkers have been volunteering for two years plus.

- |             |               |              |            |
|-------------|---------------|--------------|------------|
| ◆ Ann D     | ◆ Elizabeth C | ◆ Kathleen   | ◆ Raelene  |
| ◆ Annelie   | ◆ Gay         | ◆ Kay        | ◆ Richard  |
| ◆ Baz       | ◆ Geoff       | ◆ Margaret   | ◆ Sandra   |
| ◆ Betty     | ◆ Helen       | ◆ Muriel     | ◆ Susan P  |
| ◆ Carol     | ◆ Janine      | ◆ Pamela     | ◆ Uvi      |
| ◆ Carole    | ◆ Janis       | ◆ Patricia B | ◆ Victoria |
| ◆ Christine | ◆ June        | ◆ Patty      | ◆ Vivienne |

Have you thought about showing your commitment to volunteering by placing the pin on your lanyard?

*Congratulations!*

*Court Network Volunteers Patricia and Suzi at the Expo on 6th July*





# Marketing Update

We announced in the last newsletter with great excitement the relaunch of the Court Network website. The aim was to bring the website up-to-date with all of the regions, to improve the navigation to make it more user friendly and to introduce new the features such as the language feature where the entire website can be changed into a chosen language, there is an interactive calendar of events that displays activities throughout Queensland and Victoria and the new online Referral process. Have you had a look around the new site? What did you think?



The Trainees in Townsville have completed their training and have since joined the roster with their fellow Networkers. We would like to take the opportunity to welcome the new Trainees.

Court Network was invited to take part in the Family Law Pathways Network Expo on Wednesday, 6th July. The Expo consisted of working groups with a case scenario on a family situation. They gathered information of the services that could be of assistance to the family from the exhibiting organisations.

We recently celebrate the Graduation for 2011 in Brisbane, see opposite page for photographs taken on the day.

The Cairns Graduation is just around the corner on Wednesday, 31st August. We really do enjoy celebrating these milestones!

**Lisa Davies**  
**Marketing and**  
**Communications Manager**  
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## Court Network Referral Form

\* Date: 29/Jun/2011

\* Court: --Select--

\* Court Date: 29/Jun/2011

Please Note: If your referral is today or within 48 hours please call the Victoria or Queensland office.

Service User Name :

Email (service user):

\* Tel (service user):

Referred By :

Tel(Referred By) :

Cultural Background :

Preferred Language :

\* Matter:  Intervention Order  Family Law

Criminal  Civil

Crimes Compensation  Victim Impact Statement

Others  Coronial Matters

\* Charge :

Name of Victim/Witness :

\* Name of Defendant/Accused :

Name of Applicant :

Name of Respondent :

Name of support person:

Major Issues :

SUBMIT

CANCEL

# Graduation Brisbane

The Brisbane Graduation Ceremony was held on the 14th July at the Hotel Conrad to celebrate the 2011 Trainees as they graduate to Networkers. With 40 Graduates, this is our largest group to date.

Deputy Chief Magistrate Hine kindly presented the Certificate of Graduation and identification badge. We also took the opportunity to recognise Networkers for their continued support and dedication to the service. Networkers who have been volunteering for 12 months were presented with a Certificate of Appreciation from Julie Steel and Networkers who graduated in 2009 were presented with a two years of service pin by Pauline McNeil.

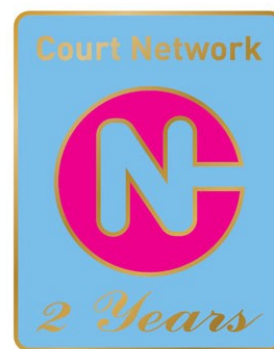
It was a lovely afternoon and a wonderful opportunity for Networkers to meet and mingle with each other. The afternoon was also attended by stakeholders who were involved in training and by Court Network staff from Queensland and Victoria. Congratulations to all Networkers!



*Julie Steel (Board Member), Deputy Chief Magistrate Hine, Nicole Little (State Manager), Pauline McNeil (Acting Executive Director)*



*2011 Trainees Graduated to Networkers*



*2 years of service Networkers:  
Kathleen, Janine, Sandra, Victoria  
Absent: Carol, June, Pamela,  
Elizabeth*



*12 months of service Networkers:  
Kate, Rose, Kien, Frank, Nada, Jenny, Catherine, Janice, Birgit, Bill, Suzi, Claudia,  
Cynthia, Phionah (Susan). Absent: Barbara, Rodney, Di, Graham, Jessie, Mary,  
Peta, Peggy, Vicki, Elizabeth Mc*

## Qld Court Users Assisted

Court Network has assisted **40,118** court users in Queensland in the 2010-11 Financial Year.

**Brisbane:** Commonwealth Law Court, Magistrates Court, Supreme and District Courts, QCAT, Information Kiosk

**Cairns:** Supreme and District Courts, Magistrates Court

**Townsville:** Supreme and District Courts, Magistrates Court

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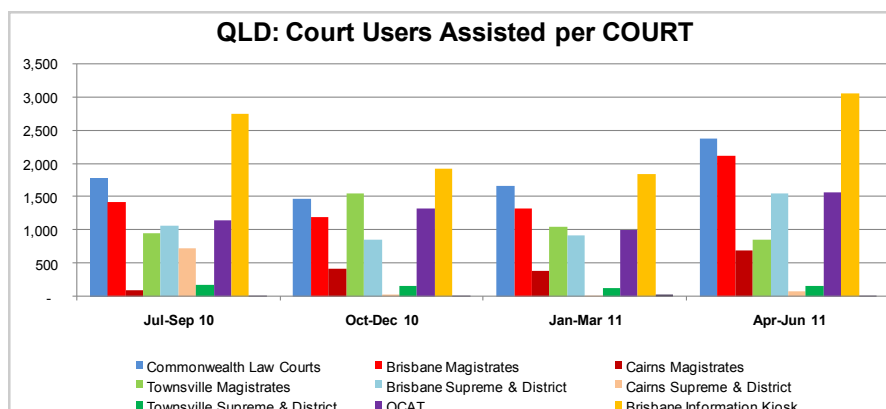
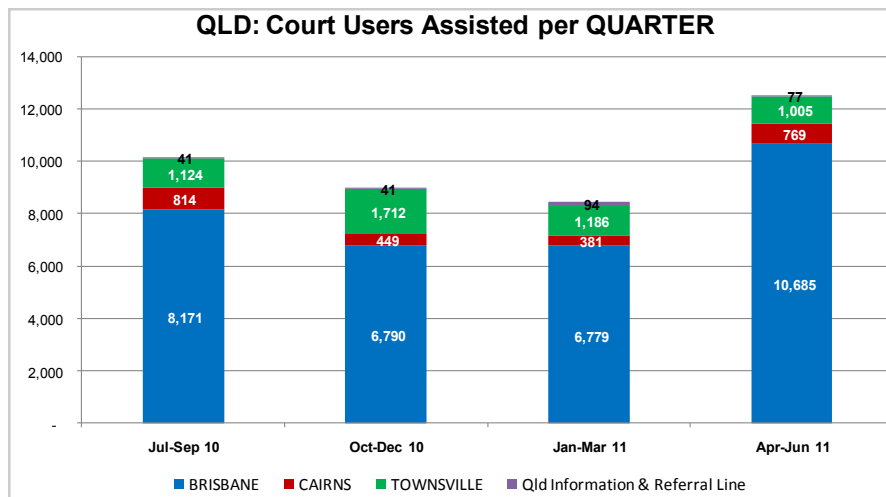
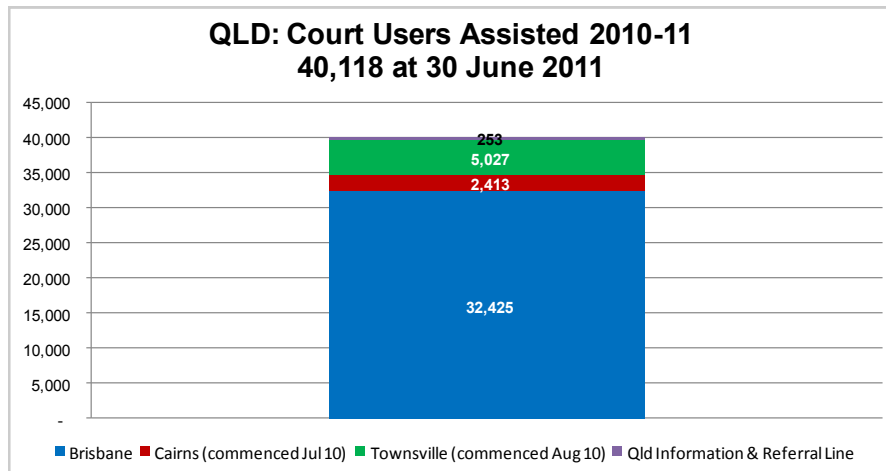
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